Available To Promise (ATP)

Before placing an order, it would be nice to know if the product is available. That is one great advantage of the enhanced functionality within the Industry Mall. The application provides real time availability of products and if the product is not currently available, when it will be available. This Quick Reference Card (QRC) will outline features of the Available to Promise (ATP) functionality and will provide high-level steps for checking product availability.

Checking Product Availability

Products can be added to the Shopping Cart in a variety of ways, one being from the Product Catalog. The catalog identifies the product quantity available for order based on the quantity of product available in the warehouse. Once you have added the desired products to the Shopping Cart, you should perform a final check of product availability from the shopping cart. The following information will guide you through that process.

To check product availability:

1. Log in to the Industry Mall application.
2. From the Home Page Toolbar, click the Shopping Cart link. The application displays the active Shopping Cart, which is similar to the one shown above.
   
   For this example, I have created and saved a Shopping Cart called Training_2. The products that you have in your shopping cart will be those you have added to the cart.
3. Click the check box to select the product lines for which you wish to check availability.
4. With the desired product lines selected, click the **Check Availability** link in the Shopping Cart Toolbar.
   
The application retrieves product availability from the warehouse and displays the information in the **Availability** column.

If the full quantity requested for the product is not available, the application displays a triangular icon in the **Availability** column. Hovering over the icon with your mouse displays a pop-up window and information describing when the remaining quantity will be available.

**Delivery Information**

The requested quantity of this item will be available on: 04/21/2011

5. If desired, check out of the shopping cart and submit your order.

For those items that were not immediately available, they will be included with the order but with a later ship date matching the availability.